

A new Patient Journey, the same quality care

1. Before your appointment

- We will send you key information before your appointment and you may be required to complete and return a new medical history form

Please attend the practice alone unless you have a translator, guardian, carer, or legal representative



2.

The day of your appointment

Before setting off please ensure you have visited the lavatory, you are adequately hydrated and have brushed your teeth... Not necessarily in that order!



Please remain in your car or outside the practice when you arrive. You can call the practice to notify us of your arrival

The treatment room is cleaned and disinfected between each patient



Upon exiting the treatment room you will be asked to sanitise your hands

Our team will be in extra PPE than usual to provide treatment.



The Practice will be clutter-free on your arrival



Our team will undergo daily temperature checks and screening



We will encourage contactless and card payments.

Treatment Room

4.



We will call you when it is time for you to enter the practice. The practice door will remain locked until your appointment is ready to begin

Before entry we will take your temperature and paperwork

You will be asked to sanitise your hands

You will be guided straight to the treatment room



3.

At your appointment